

One Call Transfer
 centralizes all processes and communications involved in transferring a patient to St. John's Hospital. This service increases access to specialized services and consolidates all patient referrals to one 24-hour communication center.

One Call for
 Medical Surgical • Cardiology
 Neonatal • Pediatric
 Transfers



St. John's Hospital
 800 E. Carpenter Street
 Springfield, IL 62769
www.st-johns.org

SPRINGFIELD AREA



ONE CALL TRANSFER
 Patient transport made easy



1-888-544-6464

ONE CALL TRANSFER

St. John's Hospital provides referring physicians and hospitals with one **toll-free phone number** to call to transfer patients.

One Call Transfer has live facilitators on duty **24 hours a day, seven days a week** to help assist you.



One Call Transfer coordinators are able to:

- Seamlessly connect referring physicians with accepting physicians at St. John's Hospital.
- Coordinate medically-appropriate transportation including ground, helicopter and air ambulance services.
- Provide bedside-to-bedside coordination and communication related to a patient's transfer.
- Facilitate and record telephone conference calls.

1-888-544-6464


St. John's partners with Air Methods® to provide dedicated Pediatric and Neonatal helicopter transportation. Because our helicopter and transport teams (Pediatric and Neonatal) are located on our campus, we can respond quickly to transport calls.

Coming soon ...
Adult Transport Teams

 **St. John's Hospital**

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 **St. John's Hospital**

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