

MEMORANDUM

Date: January 9, 2004

To: Ambulance Service Providers

From: Brian Churchill, EMT-P
EMS System Coordinator

Re: Ambulance Response Times/Coverage

CC: Mary Reis, RN, REMSC, IDPH

Please ensure that all staff is aware of the requirement of the Illinois Department of Public Health for ambulance response times as spelled out in 77 Illinois Administrative Code 515 Section 515.810 e) *A commitment to optimum response times up to six minutes in primary coverage area, 6 to 15 minutes in secondary coverage areas, and 15 to 20 minutes in outlying coverage areas.* In addition, the section in regards to coverage, 515.810 f) *A commitment to 24 hour coverage.*

Please remember your organizations defined the primary, secondary, and outlying coverage areas when you made initial application to the system and to the Department.

Your efforts to ensure these requirements are met are greatly appreciated.