



How to Monitor Your Patients Activity Advanced

EpicCare Link User

EpicCare Link allows clinicians to monitor patient's activity at the healthcare organization, including inpatient admissions, discharges, ED arrivals, and results.


How to Manage Event Monitoring for "Your" Group


After you learn the basics of Event Monitoring and In Basket notifications, you may find yourself with more messages than you need for your workflow. Depending on your group size and configuration you may only need to manage a few providers. Let see how that is done below.

1. Go to the Utilities activity



2. Scroll Down to the Relationship Filtering

- a. Here you will see three radial buttons
- b. If you wish to know more about each radial button click on the Help Icon 
- c. Select the providers or provider that is in your group, or that you are responsible for in your workflow.
 - i. Note: you can add or delete providers at any time.

a. **Relationship Filtering**  ← b.

Notify me for:

All events for patients in my group

Only events associated with a provider, department, vendor, or referral location/POS in my group (recommended)

Only events associated with certain providers, departments, vendors, or referral locations/POSS

<input checked="" type="checkbox"/>	My Providers
<input checked="" type="checkbox"/>	Poirier, Linda, APNP
<input checked="" type="checkbox"/>	Sandager, Thomas, MD

Once you select the providers you will receive the notifications of events in your in Basket. Now let's move on to the next step, selecting events.



Selecting Events

- The events list below are all the current events we have today. When a patient has one of the following events and the provider in your group is on the care team. These events will trigger an In Basket Notification to you very much like an email notification. You can take the appropriate action per your workflow and mark the notification as done in the In Basket Activity.

Please take a moment and become familiar with the event type.

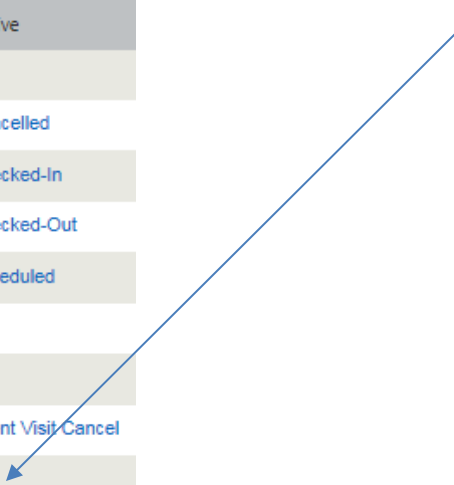
Admission	Appointment Scheduled	Imaging Results	Note Addendum Signed
Appointment Cancelled	Discharge	Lab Result - Abnormal	Note Deleted
Appointment Checked-In	ED Arrival	Lab Result - Normal	Note Signed
Appointment Checked-Out	Hospital Outpatient Visit Cancel	Other Results	New Patient Access

- In your practice, you may be responsible to review results and notify abnormal results to your provider and/or your patients. Selecting Lab Result - Abnormal, Lab Result – Normal, Imaging Results and Other Results would most likely be your default selections therefore send you an In Basket message of such event.
 - Select the check boxes of the events you would like to be notified as they occur.

Event Filter

- Events I Will Receive
- Admission
- Appointment Cancelled
- Appointment Checked-In
- Appointment Checked-Out
- Appointment Scheduled
- Discharge
- ED Arrival
- Hospital Outpatient Visit Cancel
- Imaging Results
- Lab Result - Abnormal
- Lab Result - Normal
- New Patient Access
- Note Addendum Signed
- Note Deleted
- Note Signed
- Other Results

a.



Note: The events and relationship filters are here to meet your workflows needs and are customizable to help you work effectively.