



EpicCare Link

What is EpicCare Link?

- ✓ EpicCare Link is a view only method of gaining access to Epic medical record maintained in the HSHS Epic application (HSHS St John's Hospital – Springfield and HSHS St. Mary's Hospital - Decatur)
- ✓ Users that are linked to medical providers can utilize EpicCare Link to get notifications and results on their patients and place outpatient orders electronically
- ✓ Internet based application accessible from any computer

Who will HSHS grant EpicCare Link access to?

- ✓ External healthcare entities that we routinely share patients with, that require access for treatment, payment, and healthcare operations
 - Clinical & non-clinical physician support staff
 - Physicians not on the hospital medical staff who refer patients
 - Frequent users of release of information requests
 - Long term care facilities
 - Hospitals
- ✓ HIPAA Privacy Officer reviews and approves/denies all requests for access

Types of EpicCare Link User Access

- ✓ First Access – Ability to search for patients based on first name, last name, gender, and date of birth
- ✓ Managed Access – User is linked to their medical group providers
 - Ability to search for patients based on first name, last name, gender, and date of birth
 - Access a list of the provider's patients in the HSHS electronic medical record system
 - Option to receive EpicCare Link Inbox event notifications (EG ED admission, IP admission, lab results, radiology results, signed post-op notes, etc.) for a provider's patients.
 - Option to place OP orders via EpicCare Link: orders entered by non-provider staff will be routed to the provider's inbox for review and signature

What information will an EpicCare Link user see?

- ✓ **Clinical Review**
 - Snapshot – demographics, allergies, problem list (including ICD-10 codes for billing), medications
 - Chart Review – Encounters, Lab, Pathology, Imaging, Procedure, ECG, Other Orders, Medications, Media (scanned documents), Referral Orders, Episodes, Letters, Hospital/NH, Notes/Trans, Misc. Reports, LDAs,
 - Care Everywhere – Additional medical charts from other Non-HSHS Epic users
 - Results Review
 - Flowsheets
 - Allergies
 - Histories
 - Face Sheet
 - Growth Charts
- ✓ **Patient Profile**
 - Demographics
 - Documents
 - Coverage & Benefits
- ✓ **Scheduling**



Hospital Sisters
HEALTH SYSTEM

- Upcoming Appointments – Patient
- ✓ **Ordering**
 - Place orders
 - Review/cancel orders

How are users trained on EpicCare Link?

- ✓ E-Learning guides and help functions are available to the user through the application.